

### NTA LIFE CLAIM PACKET



### ONLINE CLAIM SUBMISSION IS NOW AVAILABLE

Submit claims online through your MyNTALife account!

#### Included in this packet you will find:

- 1. Wellness Benefit Claim Form
- 2. Authorization for the Release of Health-Related Information Form

# **Direct Deposit:** Receive claim payments faster

- Fast and Convenient
  - Claims payments are deposited directly into your account. No more waiting by the mailbox or driving to the bank.
- Sign Up Today
  - Simply complete the *Direct Deposit/ACH Agreement* form in the "Forms" section of ntalife.com and submit with your claim forms. We will do the rest. It's that easy!
- Already Signed Up?

You don't have to do a thing. We will use your most recent election or you can make changes to your preferences through your MyNTALife account.

## **MyNTALife:** Access and convenience in one place

Start experiencing the benefits of a **MyNTALife** account today:

- Fast and convenient access
- Pay premiums
- File and manage Claims
- Update your Profile and Communication delivery Preferences
- Manage Direct Deposit elections

and more...

Visit us at **ntalife.com** and register for your account today!

THANK YOU FOR CHOOSING NATIONAL TEACHERS ASSOCIATES LIFE INSURANCE COMPANY!

National Teachers Associates Life Insurance Company

### **WELLNESS BENEFIT CLAIM FORM**

### Customer Service Center 1-888-671-6771 ntalife.com

Instructions: Complete this form to file a claim for wellness, screening, diagnostic, physician consultation or similar benefits under a Cancer; Heart Attack, Heart Disease & Stroke; or Disability Income Policy. If available, please provide a copy of the statement or bill showing the service provided. The completed form should be signed and returned using the contact information at the bottom of the form.

LIST YOUR POLICY NUMBER(S) HERE:	POLICY# POLICY#			POLICY#			POL		DLICY#		
Policyowner Informa	tion										
NAME OF POLICYOWNER				SOCIAL SECURITY NUMBER OCCUPATION			١				
ADDRESS				-	CITY		Ī	STATE	ZIP CODE		
EMAIL ADDRESS					I would like to recei policies.	ve electronic	correspon	dence concerr	ning my clair	ms and	
PHONE			`				\				
Home ( ) -		Mobile (	)	-		Work (		-			
Patient Information				SOCIAL SECI	IDITY NI IMPED		DATE OF	DIDTU			
NAME OF PATIENT				SOCIAL SECURITY NUMBER			DATE OF	DATE OF BIRTH			
PHONE	RELATIONSHIP TO I	POLICYHOLDER					HEIGHT		WEIGHT		
( ) -	Policyowr	er	Spou	se	Dependent		ft.	. in.		lbs.	
Provider Information							Levi				
NAME OF PROVIDER/PHYSICIAN				PHONE			(	FAX			
PROVIDER ADDRESS				CITY			STATE	STATE ZIP			
Claim Information											
Cancer Policy Wellne  Mammogram	ess Screening Be	, ,			ack, Heart Diseas g Benefit	se and St	troke Po	olicy Wellr	iess		
PAP Smear	Date: _	/ /		Resting E	EKG			Date:	/		
Flexible sigmoidoscopy	Date: _			Cardiova	scular stress test			Date:	/	_/	
Chest X-Ray	Chest X-Ray Date:/			Lipid profile test				Date:/			
Thermography	Thermography Date:/			Echocardiogram				Date:/			
Colonoscopy	Colonoscopy Date:/			Holter Monitor				Date:/			
Blood test for colon cancer Date://				Diagnostic cardiac catheterization				Date:/			
Blood test for ovarian cance	Blood test for ovarian cancer Date:/_/			Carotid artery scan				Date:/			
Blood test for prostate cance	Blood test for prostate cancer Date:/			MRI or CT scan				Date:		_/	
Biopsy not resulting in cance	Biopsy not resulting in cancer diagnosis Date:/				Outpatient emergency room care for evaluation of cardiac symptoms Date:/					_/	
Other	Date: _			Other				Date:	/_	_/	
Disability Income Po	licy Physician C	onsultation Be	nefit	See your po	blicy for more information	on Physicia	an consultat	tion benefits ar	nd definition	s.	
Physician Consultation	•				·	•		sultation Date:			
1 Hysician Consultation	Treason for Consultation_							suitation Date.			
By signing below, I represer	nt that all information	on this form is tru	ue and	correct ar	nd that I have read th	e state-spo	ecific frau	ıd warning o	on the follo	owing page	
(Signed) Patient A parent or legal guardian must sign if the pa	atient is under the age of 18.							Date			
(Signed) Policyowner								Date	1	1	

SEND THIS COMPLETED FORM TO THE CLAIMS PROCESSING CENTER BY:

EMAIL: Wellness@NTALife.com FAX: 1-855-512-5247 MAIL: P.O. Box 2369 Addison, TX 75001-2369

#### STATE-SPECIFIC FRAUD WARNINGS

Please review the following fraud warning for your state before signing the Claimant Statement on the previous page.

The following Fraud Warning applies to these states: Alabama, Alaska, Arizona, Arkansas, Connecticut, District of Columbia, Delaware, Georgia, Hawaii, Idaho, Illinois, Indiana, Iowa, Louisiana, Massachusetts, Michigan, Minnesota, Mississippi, Missouri, Montana, Nebraska, Nevada, North Carolina, North Dakota, Oregon, Rhode Island, South Carolina, South Dakota, Utah, Vermont, West Virginia, Wisconsin, Wyoming and West Virginia.

**Warning:** Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines or confinement in prison.

**California-Warning:** For your protection California law requires the following to appear on this form: Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

**Colorado-Warning**: It is unlawful to knowingly provide false, incomplete, or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance, and civil damage. Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado division of insurance within the department of regulatory agencies.

**Florida-Warning**: Any person who knowingly and with intent to injure, defraud, or deceive any insurer, files a statement of claim or an application containing any false, incomplete, or misleading information is guilty of a felony of the third degree.

**Kansas-Warning:** Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance may be guilty of insurance fraud as determined by a court of law and may be subject to fines and confinement in prison.

**Kentucky-Warning:** Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime.

**Maine-Warning:** Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

**Maryland-Warning:** Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance may be guilty of a crime and may be subject to fines and confinement in prison.

**New Hampshire-Warning:** Any person who, with a purpose to injure, defraud or deceive any insurance company, files a statement of claim containing any false, incomplete or misleading information is subject to prosecution and punishment for insurance fraud, as provided in RSA 638:20.

**New Jersey-Warning:** Any person who includes any false or misleading information on an application for an insurance policy is subject to criminal and civil penalties.

**New Mexico-Warning:** Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to civil fines and criminal penalties.

**Ohio-Warning:** Any person who, with intent to defraud or knowing that he is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement is guilty of insurance fraud.

**Oklahoma-Warning:** Any person who knowingly, and with intent to injure, defraud or deceive any insurer, makes any claim for the proceeds of an insurance policy containing any false, incomplete or misleading information is guilty of a felony.

**Pennsylvania-Warning:** Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

**Tennessee & Washington-Warning:** It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines, and denial of insurance benefits.

**Texas-Warning:** Any person who knowingly presents a false or fraudulent claim for payment of a loss is guilty of a crime and may be subject to fines and confinement in prison.

**Virginia-Warning:** Any person who, with the intent to defraud or knowing that he is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement may have violated state law.

#### AUTHORIZATION FOR RELEASE OF HEALTH-RELATED INFORMATION

This Authorization Complies with HIPAA Privacy Rule

By executing this Authorization, I authorize all health care providers that have been involved in my care, diagnosis or treatment (including, but not limited to, physicians, hospitals, clinics, medical practitioners, Pharmacy Benefit Managers, other medically related facilities, other insurance companies, and MIB, Inc.) to disclose all medical records (including, but not limited to, patient histories, progress notes, test results, x-rays and other diagnostic information) and all pharmacy records to employees of National Teachers Associates Life Insurance Company ("NTA Life") and affiliated entities (including its reinsurers) involved in determining eligibility for an insurance policy or processing a claim. This Authorization may be required to obtain an insurance policy or to determine eligibility for benefits.

NTA Life and affiliated entities may disclose my medical records and the information contained in those medical records to business associates, affiliated third parties, or other organizations (such as reinsurers), for the purposes stated above and as permitted by law. I also understand that when my medical records and the information contained in those medical records are disclosed pursuant to this Authorization, they may be re-disclosed and may no longer be protected by federal privacy laws. I also, authorize NTA Life, or its reinsurers, to make a brief report of my protected health information to MIB.

I understand that I may revoke this Authorization in writing, except to the extent that National Teachers Associates Life Insurance Company or an affiliated entity has acted in reliance upon this Authorization. My revocation in writing must be submitted to:

National Teachers Associates Life Insurance Company Attn: Director of Compliance P.O. Box 802207 • Dallas, Texas 75380

This Authorization will expire two (2) years from the date that this Authorization is signed.

I understand that I have the right to a copy of this Authorization and I agree that a copy of this Authorization is as valid as the original.

Signature of Individual Whose Information is to be Disclosed	Date		
Printed Name of Individual	Policy Number		